

## Housing Services Involvement & Consultation Programme 2011-12

Consultation Project Name	Involvement/ Consultation target	Lead Officer	Timescales	Comments
<i>Service Standards</i>	<i>Borough Tenants Forum</i>	<i>J Bough</i>	<i>January 11 – March 11</i>	<i>Completed on target</i>
<i>Local Offers</i>	<i>Borough Tenants Forum</i>	<i>J Bough E Cartwright</i>	<i>February 11- March 11</i>	<i>Completed on target</i>
Home Support Service	Older Persons Forum	J Bough S Powell	March 11 – Sept 11	Review of the home support service
Winyates Enhancement project	Special interest group	Liz Williams C Smith	March 11 – March 12	Actively be involved in the consultation with tenants.
Photo voltaic cells St Davids House and Queens Cottages	Tenants in St Davids House and Queens Cottages	I Ranford E Wordley	March 11 – May 11	Photo voltaic cells installed on roofs to reduce energy costs.
HRA Implications to Tenants	All tenants BTF	L Tompkin	June 11 – March 12	Timescales may alter dependant on the outcome of the HRA review
30 Year Capital Programme/Business Plan	Borough Tenants Forum	L Tompkin I Ranford	April 11- Dec 11	Timescales may alter dependant on the outcome of the HRA review
Winslow Close heating boilers	Tenants in Winslow Close	I Ranford	April 11 – Oct 11	New heating system replacement
Tenant Involvement Strategy Review	Special Interest Group of tenants	J Bough	April 11 – March 12	Special interest group to review the strategy and action plan
RBC Annual Report 2010	Special Interest Group of tenants BTF	E Cartwright	June 11 – Sept 11	To be submitted to the Housing regulator by 1 <sup>st</sup> October 2010

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Voids and Repairs Standards	Special Interest Group of tenants	J Bough C Smith K Lethbridge	Sept 11 – March 12	Review the current service standards of both voids and repairs
Car Parking Enhancement	Affected residents by area	Cllr B Clayton	March 10 – March 12	Capital budget TI Officers consulting as part of the Car Parking Programme
Rent cards and no collection weeks	Survey tenants	J Braithwaite V Caney	Sept 11 – Nov 11	Consult on use of rent cards and no collection weeks for new financial year
Leaseholders	Special interest group of Leaseholders	E Cartwright K Lethbridge	October 11 – Dec 11	Consult with leaseholders on service charging processes.
Housing Budget expenditure	Borough Tenants Forum	L Tompkin J Young	November 11 – Dec 11	In preparation for new financial year housing expenditure.
Service Standards and Local Offers	BTF PDRP	J Bough E Cartwright E Hopkins I Ranford	January 12 – March 12	Review Service standards and local offers in preparation for new financial year
Garage Strategy	BTF PDRP	J Bough C Smith	Dec 11 – March 12	Consult with Tenants on proposed garage strategy
Consult on any changes to tenure as a result of the Fairer Future for Council Housing	Tenants	J Bough	Dec 11- Dec 12	Dates are dependant on the outcome of the consultation.
External Refurbishment of Housing Stock –	Tenants	J Bough K Lethbridge	March 12 – May 12	As part of the O & S External Refurbishment Task and Finish group

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Woodrow South properties with black pebble dash				recommendations.

*NB: Timescales may change from time to time.*